www.DoubleHeart.Org

EMERGENCY NUMBERS & REGULAR MAINTENANCE NUMBERS

P.O. Box 3463, Shell Beach, CA 93448 Telephone: (805) 610-3949

Dear Resident:

We are pleased that you have chosen one of our apartments as your home, and we look forward to meeting your homerelated needs for the future years.

Below is a list of IMPORTANT numbers that you may need to call during the time you are residing at your new address. These numbers include our office hours, emergency numbers, and the names and numbers of workers who have been pre-approved by the owners to do work on the premises.

As your rental agreement indicates, pre-approved licensed workers must do all work on premises, including maintenance areas that; resident is responsible when causing or creating: drainage problems, damage or needed repairs. If you prefer to use other licensed workers than those listed below, please first request written approval from the management/owners. Using non-approved workers is a violation of the rental agreement and grounds for termination of the agreement. Thanks for your cooperation in the matter.

Richard & Vicki's Office Hours: Tue, Wed & Thurs — (10:00 am till 4:00pm) **Emergency Contacts Emergency Numbers** Ambulance San Luis Ambulance 543-2626 Pismo Beach Fire Fire Department 773-4657 Police (criminal activity on or near property) Pismo Beach Police 773-7029 Natural Gas Issues (pipe leaks or problems) The Gas Company (800) 427-2200 (800) 743-5000 Loss of Electricity (other than non-payments) PG&E Emergency Property Repairs (to the building) Abbley Construction 431-7311 All Seasons Landscaping Gardener (landscape issues, plants, trees, etc) 431-5221 No heat, sewer back-up, water leak inside apt. Decker Plumbing 270-8407 Water line break outside (needs to be shut off) City Of Pismo Beach 773-4655 Roof leaks (roof damage from rain or wind) 473-8692 McLean Roofing

Maint or Service (Tenants' Responsibility)	Pre-Approved Workers	
Appliances (improper use of microwave, etc.)	Sears Home Repair	(800) 469-4663
Broken Window (damaged screens or repairs)	A-1 Windows (Atas. Glass)	466-2626
Cable Company (cable, internet and/or phone)	Charter TV (Spectrum)	(800) 640-6959
Carpet & tile cleaning (stains or dirt build-up)	Daylor Carpet	481-1970
Electrical (add wiring, lights, outlets, dimmer)	Mister Sparky	705-0423
House Repair (repair doors, wall, etc. & paint)	Abbley Construction	431-7311
Plumbing (clogged drains, from the residents)	Decker Plumbing	270-8407
Pest Control (unsupervised item moved-in apt)	O'Conner (Hydrex)	(800) 284-7985
Trash Company (Extra pick-ups or large items)	So County Sanitation	489-4246
House Cleaning (vacuum, dusting & cleaning)	Brilliant Housecleaning	458-5597
House Cleaning (vacuum, dusting & cleaning)	Dusty Lady Cleaners	234-6326
House Cleaning (vacuum, dusting & cleaning)	The Landlords' Lady	709-8885