

EMERGENCY NUMBERS & REGULAR MAINTENANCE NUMBERS

P.O. Box 3463, Shell Beach, CA 93448

Telephone: (805) 610-3949

Dear Resident:

We are pleased that you have chosen one of our apartments as your home, and we look forward to meeting your home-related needs for the future years.

Below is a list of IMPORTANT numbers that you may need to call during the time you are residing at your new address. These numbers include our office hours, emergency numbers, and the names and numbers of workers who have been pre-approved by the owners to do work on the premises.

As your rental agreement indicates, pre-approved licensed workers must do all work on premises, including maintenance areas that; **resident is responsible when causing or creating: drainage problems, damage or needed repairs.** If you prefer to use other licensed workers than those listed below, please first request written approval from the management/owners. Using non-approved workers is a violation of the rental agreement and grounds for termination of the agreement. Thanks for your cooperation in the matter.

Richard & Vicki's Office Hours:

Tue, Wed & Thurs — (10:00 am till 4:00pm)

Emergency Contacts

Ambulance
Fire Department
Police (criminal activity on or near property)
Natural Gas Issues (pipe leaks or problems)
Loss of Electricity (other than non-payments)
Emergency Property Repairs (to the building)
Gardener (landscape issues, plants, trees, etc)
No heat, sewer back-up, water leak inside apt.
Water line break outside (needs to be shut off)
Roof leaks (roof damage from rain or wind)

Emergency Numbers

San Luis Ambulance 543-2626
Pismo Beach Fire 773-4657
Pismo Beach Police 773-7029
The Gas Company (800) 427-2200
PG&E (800) 743-5000
Abley Construction 431-7311
All Seasons Landscaping 431-5221
Decker Plumbing 270-8407
City of Pismo Beach 773-4655
McLean Roofing 473-8692

Maint or Service (Tenants' Responsibility)

Appliances (improper use of microwave, etc.)
Broken Window (damaged screens or repairs)
Cable Company (cable, internet and/or phone)
Carpet & tile cleaning (stains or dirt build-up)
Electrical (add wiring, lights, outlets, dimmer)
House Repair (repair doors, wall, etc. & paint)
1st-Plumbing (clogged drains, from resident)
2nd-Plumbing (clogged drains, from resident)
Pest Control (unsupervised item moved-in apt)
Trash Company (Extra pick-ups or large items)
1st -Hs Cleaning (vacuum, dusting & cleaning)
2nd-Hs Cleaning (vacuum, dusting & cleaning)

Pre-Approved Workers

Sears Home Repair (800) 469-4663
A-1 Windows (Atas. Glass) 466-2626
Charter TV (Spectrum) (800) 640-6959
Daylor Carpet 481-1970
Mister Sparky 705-0423
Abley Construction 431-7311
DJ's Plumbing 489-6989
Decker Plumbing 270-8407
O'Conner (Hydrex) (800) 284-7985
So County Sanitation 489-4246
Dusty Lady Cleaners 234-6326
The Landlords' Lady 709-8885